# **SearchKings** takes Mister Transmission Ltd. to the next level through Analytics and AdWords

#### **GOALS:**

- Generate high quality leads from customers looking for service
- · Attract customers from their local area
- Profit from Google Marketing



### **ISSUE**:

- Mister Transmission used Google Marketing in the past, but did not see the results they wanted
- · Realized potential customers were searching online for their services, and needed higher search visibility
- Wanted to be able to quantify Google Advertising leads and accurately measure the success of the program

### **RESULTS & METRICS:**

\$15-\$27 Cost per lead each month. 30-40 Monthly leads generated. \$750 Monthly budget. 75% Leads generated came from mobile devices.

26.15% Mobile leads conversion rate (industry average 8%).

Customer noticeably busier since the campaign began.

### **FACT**:

# Mobile search has surpassed traditional desktop/laptop traffic for Auto Repair related inquiries

#### **GAMF PLAN:**

### **Lead Tracking**

- Set up phone call tracking + email lead tracking and linked both directly to Google Analytics and Google AdWords.
- Provided customer with access to all Analytics dashboards so that they could accurately measure their ROI.

# **Mobile Opportunity**

- Designed a responsive mobilefriendly microsite with convenient touch screen navigation, and hot buttons for quick contact.
- Optimized Mobile bid adjustments to ensure that Mister Transmission Red Deer would always be found when users are searching from mobile devices.

#### **Banner Ad Creative**

- Designed a custom set of Display banners with local franchise information.
- Deliver banners ads specifically to customers who are deciding between service providers.

